

PTFS Knowvation Cookie Policy

Updated: March 17, 2020

We are committed to being transparent about the technologies we use, and we've outlined below how we use cookies in our Knowvation products.

What are Cookies?

Cookies are small pieces of data stored on your browser or device. All cookies have expiration dates in them that determine how long they stay in your browser. Cookies can be removed in two ways: automatically, when they expire, or when you manually delete them. We've included more details below to help you understand what kinds of cookies we use.

How We Use Cookies

The primary purpose of using the cookies is to make our product work more effectively.

What are the cookies used by PTFS Knowvation?

Our product uses the following Session cookies. These are temporary cookies that expire (and are automatically erased) whenever you close your browser.

- One cookie is used to track the session expiry time
- One cookie is used to store the offset (if any) between the server and the client time
- One cookie is used to store the session ID

All cookies are removed at the end of the browser session.

Why does the message explaining cookies keep appearing?

If you close the banner and it reappears the next time you visit us, you most likely have cookies disabled. While we do not use cookies to remember if you closed the banner, we do use localStorage which is storage kept locally on the

client side. Most browsers group settings for cookies and their site data together, and as such, turning off cookies will affect localStorage.

How can I delete or disable cookies?

If you want to delete or disable cookies, see:

www.allaboutcookies.org/manage-cookies

How Will We Update this Information?

We may update this page from time to time in order to reflect, for example, changes to the cookies we use or for other operational, legal or regulatory reasons. Please therefore re-visit this Cookie Statement regularly to stay informed about our use of cookies and related technologies.

The date at the top of this Cookie Policy indicates when it was last updated.

Contact Us

If you have any questions about our use of cookies, please contact us at knowvation@ptfs.com.